

ZENSUN ENTERPRISES LIMITED

正商實業有限公司

(Incorporated in Hong Kong with limited liability) (於香港註冊成立之有限公司)







ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

2021

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ABOUT THIS REPORT

關於本報告

Zensun Enterprises Limited (the "Company"), together with its subsidiaries (the "Group"), is pleased to present this Environmental, Social and Governance Report (the "Report") to provide an overview of the Group's management on significant issues affecting the operation and the performance of the Group in terms of environmental, social and governance ("ESG") aspects for the year ended 31 December 2021.

正商實業有限公司(「本公司」)連同其附屬公司(「本集團」) 欣然提呈本環境、社會及管治報告(「本報告」),概述於截至2021年12月31日止年度本集團對影響營運及表現的重大事項的管理以及本集團在環境、社會及管治(「ESG」)層面的表現。

PREPARATION BASIS AND SCOPE

This Report is prepared in accordance with Appendix 27 to the Rules Governing the Listing of Securities (the "Listing Rules") on The Stock Exchange of Hong Kong Limited (the "Stock Exchange") – "Environmental, Social and Governance Reporting Guide" ("ESG Reporting Guide") and has complied with "comply or explain" provision in the Listing Rules.

This Report summarises the performance of the Group in respect of corporate social responsibility, covering its operating activities which are considered as material by the Group – property development, project management services in the People's Republic of China ("PRC"). With the aim to optimise and improve the disclosure requirements in this Report, the Group has taken initiative to formulate policies, record relevant data, implement and monitor measures. This Report shall be published both in Chinese and English on the website of Stock Exchange. Should there be any discrepancy between the Chinese and the English versions, the English version shall prevail.

REPORTING PERIOD

This Report demonstrates our sustainability initiatives during the period from 1 January 2021 to 31 December 2021 (the "Reporting Period"). Certain statements and data may be traced back to previous years as appropriate.

CONTACT US

The Group welcomes stakeholders to provide their opinions and suggestions. Stakeholders can provide valuable advice in respect of this Report or the Group's performances in sustainable development by emailing to *ir@185hk.com*.

編製基準及範圍

本報告乃根據香港聯合交易所有限公司(「聯交所」)證券上市規則(「上市規則」)附錄27一「環境、社會及管治報告指引」(「ESG報告指引」)而編製,並已遵守所規定的「不遵守就解釋」條文。

本報告概述本集團於企業社會責任方面的表現,涵蓋本集團認為重要的業務一中華人民共和國(「中國」)的物業發展、項目管理服務。為了優化及改善本報告所載披露要求,本集團已主動制定政策、記錄相關數據、落實與監察措施。本報告將以中英文雙語版本於聯交所網站刊發。倘中文版本與英文版本存在任何不一致,概以英文版本為準。

報告期間

本報告載列我們於自2021年1月1日起至2021年12月 31日止報告期間(「報告期間」)的可持續發展計劃。某 些陳述和數據可酌情追溯到前幾年。

與本集團聯絡

本集團歡迎持份者提供意見及建議。持份者可就本報告或本集團在可持續發展方面的表現提供寶貴意見,並電郵至ir@185hk.com。

INTRODUCTION



The Company was founded in 1965 and listed on the Main Board of the Stock Exchange since 1972. The Company has been included as a constituent for the MSCI Hong Kong Small Cap Index in May 2021 and as a constituent for the Hang Seng Composite Index in March 2022 respectively. The Group is principally engaged in the business of property development, property investment, project management services, securities trading and investment. We are headquartered in Hong Kong and have offices in the PRC and overseas. We aim to grow exponentially in the next few years, creating new sustainable revenue streams and enhancing shareholder value. Hence, we are actively looking for different investment opportunities which strengthen profitability under the acceptable risk in Hong Kong, the PRC and overseas markets.

The Group has a clear strategy for its business development. Meanwhile, the Group acknowledges the importance of operating its business in a responsible manner to achieve sustainable development. Sustainable development is crucial for gaining affordable capital and enhancing capabilities for long-term competitiveness. The Group is committed to responsible operation by incorporating environmental and social factors into management considerations. The Group has established and implemented a set of policies to manage and monitor the risks related to environment, employment, operating practices and community. Details of the management approaches to sustainable development of different areas are illustrated in this Report.

本公司於1965年成立,自1972年起於聯交所主板上市。本公司分別於2021年5月獲納入MSCI香港小型股指數成份股及於2022年3月獲納入恆生綜合指數成份股。本集團主要於香港、中國及海外從事物業發展、物業投資、項目管理服務以及證券買賣及投資。我們的總部位於香港,於中國及海外亦設有辦事處。我們的目標是在未來幾年實現大幅增長,開闢可持續之新收入來源,藉以提高股東價值。因此,我們積極於香港、中國及海外市場尋求於可接受風險範圍內增強盈利能力之不同投資機會。

本集團對其業務發展有清晰規劃。同時,本集團知悉 以負責任方式經營其業務以實現可持續發展的重要 性。可持續發展對獲取可承擔資本及提升能力以實現 長期競爭力至關重要。本集團將環境及社會因素融入 管理當中,致力踐行負責任營運。本集團已制定及實 施多項政策管理及監察與環境、僱傭、營運常規及社 區有關的風險。本報告載有不同領域的可持續發展管 理方針詳情。

STAKEHOLDERS ENGAGEMENT

持份者參與

The Group understands the success of the Group's business depends on the support from its key stakeholders, who (a) have invested or will invest in the Group; (b) have the ability to influence the outcomes within the Group; and (c) are interested in or affected by or have the potential to be affected by the impact of the Group's activities, products, services and relationships. It allows the Group to understand risks and opportunities. The Group will continue to ensure effective communication and maintain good relationship with each of its key stakeholders.

Stakeholders are prioritised from time to time in view of the Group's roles and duties, strategic plan and business initiatives. The Group engages with its stakeholders to develop mutually beneficial relationships and to seek their views on its business proposals and initiatives as well as to promote sustainability in the marketplace, workplace, community and environment.

The Group acknowledges the importance of intelligence gained from the stakeholders' insights, inquiries and continuous interest in the Group's business activities. The Group has identified key stakeholders that are important to our business and established various channels for communication. The following table provides an overview of the Group's key stakeholders, and various channels and measures adopted to reach, listen and respond to their concerns.

Through general communication with various stakeholders, the Group understands their expectations and concerns. These feedbacks obtained allow the Group to make more informed decisions, and to better assess and manage the resulting impacts.

本集團明白本集團業務的成功取決於其主要持份者的支持,主要包括下列人士(a)已投資或將投資於本集團者;(b)有能力影響本集團事務的結果者;及(c)對本集團的業務、產品、服務及關係佔有利益又或受其影響或潛在影響者。這令本集團明白有關風險及機會。本集團將繼續確保與每個主要持份者有效溝通,並保持良好關係。

在本集團的角色和職責、戰略計劃及經營舉措中,持份者不時受到重視。本集團冀透過持份者的參與發展與持份者互惠互利的關係、諮詢他們對本集團業務建議及工作計劃的意見,以及推動市場、工作環境、社區及環境的可持續發展。

本集團認同持份者對本集團業務活動的見解、查詢及 持續關注所帶來的智慧的重要性。本集團已識別對我 們的業務至關重要的主要持份者,並建立了各種溝通 渠道。下圖概述了本集團的主要持份者,並且所採用 之各種渠道及措施以接收、傾聽和回應其關注事項。

透過與不同持份者的一般溝通,本集團得以了解持份者的期望和關切。該等反饋意見獲得後使本集團能夠作出更明智的決策,並更好地評估及管理由此產生的影響。



Stakeholders of the Group 本集團的持份者

Stakeholders 持份者	Issues of concern 關注事項	Engagement channels 參與渠道	Measures 措施
Government and regulatory authorities 政府及監管機構	 To comply with applicable laws, rules and regulations 遵守適用法律、規則及規例 Proper tax payment 依法納税 Promote regional economic development and employment 推動區域經濟發展及就業 	 On-site inspections and checks 現場檢驗及檢查 Research and discussion through work conferences, work reports preparation and submission for approval 透過工作會議、工作報告編製及提交批准開展研究及討論 Interim and Annual reports 中期及年度報告 Company website 公司網站 	 Provided job opportunities 提供就業機會 Operated, managed and paid taxes according to applicable laws, rules and regulations 合法經營、合規管理、依法納税 Strengthened safety management 加強安全管理 Cooperated with government's supervision, inspection and evaluation regarding environment, safety and integrity 配合政府有關環境、安全及誠信的監督、檢查及評估工作 Undertook social responsibilities actively 積極承擔社會責任
Shareholders and Investors 股東及投資者	 Low risk 低風險 Continuous stable return on the investments 持續穩定的投資回報 Timely information disclosure and transparency 資料的及時披露及透明度 Protection of interests and fair treatment of shareholders 股東利益及公平待遇保障 Operations in compliance with applicable laws, rules and regulations 根據適用法律、規則及規例營運 	 General meetings, such as annual general meeting and extra-ordinary general meetings 股東大會(如股東週年大會及股東特別大會) Annual reports, interim reports and corporate press release and announcements 年度報告、中期報告及公司新聞稿及公告 Company website ("Investor relations" section) 公司網站(「投資者關係」部份) Road-shows, investor relations conferences, such as briefings for interim and annual results 路演、投資者關係會議,例如:中期及年度業績簡介會 	 Disclosed Company's information by publishing timely corporate announcements/ circulars, annual report, interim report, corporate governance report and other periodic reports (as required) in accordance with applicable laws, rules and regulations 通過根據適用法律、規則及規例,及時刊載公司公告/通函、年度報告、中期報告、企業管治報告及其他定期報告(如需要)披露本公司資料 Disclosed Company contact details on website and in reports to ensure all communication channels are available and effective 於網站及報告內披露本公司聯絡詳情,確保所有參與渠道可用及有效

STAKEHOLDERS ENGAGEMENT

持份者參與

Stakeholders 持份者	Issues of concern 關注事項	Engagement channels 參與渠道	Measures 措施
Employees 僱員	 Competitive remuneration packages 具競爭力的薪酬待遇 Decent working environment 舒適的工作環境 Good career development and opportunities 良好的職業發展機遇 Sound health and safety protection 完善的健康及安全保障 	 Training, seminars, briefing sessions 培訓、研討會、簡介會 Cultural and staff welfare activities 文化及員工福利活動 Staff announcements 員工公告 Regular performance appraisals 定期表現評核 	 Provided a healthy and safe working environment 提供健康、安全的工作環境 Improved internal management systems such as staff recruitment and promotion 改善內部管理系統(例如員工招聘及晉升) Cared for employees by helping those in need and organising employee activities 關愛員工,幫助困難職工,組織員工活動
Customers 客戶	 Safe and high-quality products and services 安全並優質的產品及服務 After-sale and follow-up services 售後及跟進服務 Stable relationship 穩定關係 Information transparency 資料透明度 Integrity 誠信 Business ethics 商業道德 	 Company website, brochures, annual reports 官方網站、宣傳冊、年度報告 Email and customer service hotline 電郵及客戶服務熱線 Feedback forms 意見反饋表 Regular meetings 定期會議 	 Strengthened quality management to ensure stable production and smooth transportation 加強質量管理,保證生產穩定 和運輸通暢 Entered into long-term strategic cooperation agreements 簽訂長期戰略合作協議 Improved customer complaint handling process 改善客戶投訴處理程序
Suppliers/Partners 供應商/合作夥伴	 Long-term partnership 長期合作關係 Honest cooperation 誠實合作 Fair, open 公平、公開 Information resources sharing 分享資料來源 Stable and reliable supplies 穩定及可靠耗材 High quality materials, construction services 優質可靠的材料、施工服務 Risk reduction 降低風險 	 Business meetings, supplier conferences, phone calls, interviews 業務會議、供應商會議、電話、面訪 Regular meetings 定期會議 Site visits and assessment 實地拜訪及評估 Tendering/procurement process 投標/採購流程 	 Invited tenders to select best suppliers and contractors 公開招標選擇優質的供應商和承包商 Performed contracts according to agreements 按約履行合同 Enhanced daily communication 加強日常交流 Established long-term cooperation with quality suppliers and contractors 與優質供應商和承包商維持長期合作 Ensured transparency in procurement process and received internal and external supervision 確保採購程序的透明度及接收內外部監督

Stakeholders 持份者	Issues of concern 關注事項	Engagement channels 參與渠道	Measures 措施
Peer/Industry associations 同業/行業協會	 Experience sharing 經驗分享 Fair competition 公平競爭 	 Industry conference 行業會議 Site visit 實地拜訪 	 Promoted fair play 推動公平競爭 Cooperated with peers to realise win-win result 與同業合作,實現共贏結果 Experience sharing by attending seminars of the industry so as to promote sustainable development of the industry 參加各種行業研討會分享經驗,推動行業的可持續發展
Financial Institutions 金融機構	 Compliance with applicable laws, rules and regulations 遵守適用法律、規則及規例 Information disclosure 資料披露 Good creditworthiness and strong ability to pay debts 良好的信用及償貸能力 Stable business development 穩定的企業發展 	 Consulting 諮詢 Information disclosure 資料披露 Reports 報告 	 Complied with regulatory requirements in a strict manner 嚴格遵守監管規定 Disclosed and reported true information in a timely and accurate manner according to laws 根據法律及時、準確地披露及呈報真實資料 Paid debts on time to keep good creditworthiness 按時償貸,保持良好的信用 Strengthened cooperation with domestic and foreign banks 加強與境內外銀行的合作
Public and Community 公眾及社區	 Contribution to community development 為社區發展作貢獻 Social responsibilities 社會責任 	 Charity and social investment 慈善及社會投資 Environmental responsibilities 環境責任 	Gave priority to local people seeking jobs from the Company so as to promote community building and development 優先聘用當地求職人士,促進社區建設和發展

REPORTING PRINCIPLES

匯報原則

This Report is in compliance with the reporting principles determined by the ESG Reporting Guide of the Stock Exchange. The reporting principles are detailed as follows:

本報告遵循聯交所《ESG報告指引》的彙報原則,包括:

MATERIALITY

Based on the principle of materiality, this Report offered an analysis of substantive issues, which were stipulated to the Board for consideration, and ensured the full disclosure of information that has material impact on investors and other stakeholders.

重要性原則

根據重要性原則,本報告開展實質性議題分析,並由 對董事會審議議題的完整性,保障的對投資者及其他 持份者產生重要影響的資訊充分披露。

QUANTITATIVE

Based on the quantitative principle, this Report presented statistics on ESG quantitative performance and disclosed 2-year historical data.

量化原則

根據量化性原則,本報告統計ESG量化績效,並對2年歷史資料進行披露。

BALANCE

Based on the principle of balance, this Report provided complete and clear disclosure of the Company's ESG practices, thereby avoiding potential improper impacts of choice, omissions or presentation formats on the decisions or judgements of the reader to this Report.

平衡原則

根據平衡原則,本報告對完整、清晰地披露本公司的 ESG實踐,避免可能會不恰當地影響報告讀者決策或 判斷的選擇、遺漏或呈現格式。

CONSISTENCY

Based on the principle of consistency, this Report employed a consistent and uniform approach for disclosing contents, and provided clear explanations on the calculation formula and statistical caliber of ESG quantitative performance, so that meaningful ESG data comparison can be achieved in the future.

一致性原則

根據一致性原則,本報告披露的內容均採用一致的統一方法,並對ESG量化績效的計算公式、統計口徑等做清晰説明,令ESG資料日後可作有意義的比較。

The Group has adopted the principle of materiality in the ESG reporting and identified the key ESG issues that are important to the business of the Group. All the key ESG areas, aspects and key performance indicators (KPIs) are reported in this Report are according to recommendations of the ESG Reporting Guide.

The Group has evaluated the materiality and importance in ESG aspects through the following steps:

Step 1: Identification - Industry Benchmarking

- Relevant ESG areas were identified through the review of the relevant ESG reports of other international and domestic industry peers.
- The materiality of each ESG area was determined based on the importance of each ESG area to the Group through internal discussion of the management and the recommendations from the ESG Reporting Guide.

Step 2: Prioritization - Stakeholder Engagement

 The Group discussed with key stakeholders on ESG areas identified above and prioritised those key aspects to ensure all the key aspects were covered.

Step 3: Validation - Determining Material Issues

 Based on the discussion with key stakeholders and internal discussion among the management, the Group's management ensured all the key and material ESG areas, which were important to the business development, were reported and in compliance with the ESG Reporting Guide.

As a result of this process carried out in 2021, those important ESG areas were discussed in this Report.

In order to better understand the opinions and expectations of our stakeholders, the Group conducts materiality assessment each year. Through opinion survey, the Group invites stakeholders to score and rank a total of 18 ESG issues. These 18 ESG issues mapped with the most important issues are listed, at the top right quadrant of the matrix, while less important issues are found at the bottom left. Issues shown in the middle of the matrix are those we have identified as emerging in importance, thereby understanding their degree and change of attention to each significant issue, and enabling the Group to more comprehensively plan the sustainable development work more comprehensively in the future.

於編製本報告過程中,本集團採納載於ESG報告指引之重要性原則,以辦識對本集團業務至關重要的關鍵ESG問題。所有於本報告中呈報之關鍵ESG範疇、層面及關鍵績效指標(KPIs)都由ESG報告指引所發佈之指引確立。

本集團已實行以下程序評估與本集團相關之ESG層面 各方面的重要性:

第1步:識別-衡量行業標準

- 透過審閱其他國際及本地同行的ESG報告,以 衡量相關ESG層面標準。
- 透過管理層的內部討論及參考ESG報告指引上的建議,根據每個ESG領域對集團的重要性來確定每ESG領域的重要性。

第2步:優先排序-持份者參與

 就以上所識別的ESG層面與主要持份者討論及 排序,以確保主要持份者所關注的所有關鍵方 面都已經涵蓋。

第3步:驗證-確定重大問題

透過與主要持份者的討論及管理層的內部討論,確定所有關鍵及重要ESG範疇(對業務發展重要)均已具充足披露呈報告並已遵守ESG報告指引。

隨2021年所進行這評估過程,本集團之關建ESG範疇已於本報告討論。

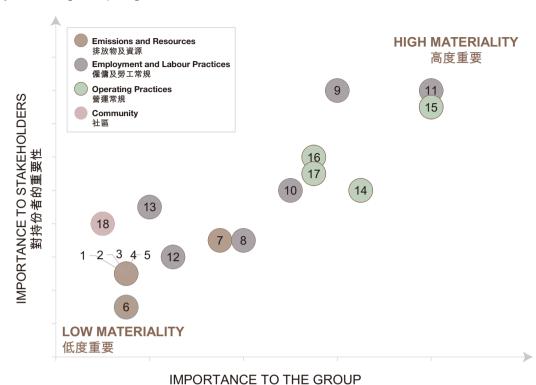
為了更好地了解持份者的意見和期望,本集團每年進行重要性評估。通過意見調查,本集團邀請持份者對18個ESG議題進行評分和排名,並且將18個ESG議題映射到矩陣上,右上角為最重要議題列表,而發現次要議題在左下角。矩陣中間顯示的議題是我們已經確定的重要議題,因此可了解每個重要議題的程度和關注度的變化,使本集團可以在未來更全面地規劃可持續發展工作。

REPORTING PRINCIPLES

匯報原則

The materiality matrix during the Reporting Period is summarised as follows:

於報告期間的重要性矩陣摘要如下:



The above materiality matrix of the Group is based on the list of materiality issues 上述本集團的重要性矩陣基於以下重要ESG議題清單:summarised as below:

對本集團的重要性

ESG Issues

環境、社會及管治議題



- 1. Air Emission 空氣排放
- 2. Greenhouse Gas Emission 温室氣體排放
- 3. Waste Management 廢棄物管理
- 4. Energy Consumption 能源耗量
- 5. Water Consumption 排水量
- 6. Paper Consumption 紙張耗量
- 7. Environmental Risk Management 環境風險管理



Labour Practices 僱傭及勞工常規

- 8. Human Resources Practices 人力資源常規
- 9. Employment and Remuneration Policies 僱用及薪酬政策
- 10. Equal Opportunity 平等機會
- 11. Employees' Health and Workplace Safety 員工健康及工作場所安全
- 12. Employment Development 就業發展
- 13. Anti-child and Forced Labour 反童工和強迫勞動



Operating Practices 營運常規

- 14. Supplier Practices 供應商常規
- 15. Goods/Services Quality and Customer Satisfaction, 商品/服務質素和客戶滿意度
- 16. Protection of Customers Privacy 保護客戶私隱
- 17. Anti-corruption and Anti-money Laundering 反貪污及反洗黑錢



Community 計區

18. Community Investment 社區投資

ESG GOVERNANCE

ESG治理

BOARD'S OVERSIGHT OF ESG ISSUES

Board's overall vision and strategy in managing ESG issues

The board of directors ("Board") of the Company has a primary role in overseeing the management of the Group's sustainability issues. During the Reporting Period, the Board spent significant time in evaluating the impact of ESG-related risks on our operation and formulating relevant policy in dealing with the risks. The oversight of the Board is to ensure the Company establishes an appropriate and effective risk management and internal monitoring system on ESG issues in the context of strategy and long-term value creation.

ESG working group

The Group attaches great importance to ESG work. Under the leadership of the Board, the Group has set up a dedicated safety and environmental protection department ("ESG Working Group") to implement specific safety and environmental protection work, so as to comply with government requirements, implement the concept of "safety and environmental protection" in its operation and fulfil its social responsibilities.

The ESG Working Group is primarily responsible for formulating ESG vision and strategy, identifying and determining material ESG issues, performing ESG risk management and internal control and formulating ESG related policies. Different ESG issues were reviewed by the ESG Working Group at the meeting, which holds once per year. During the Reporting Period, the ESG Working Group and the management reviewed the ESG governance and different ESG issues. The ESG Working Group consisted of Chief Financial Officer, Financial Controller, Company Secretary and functional departments.

Board's ESG management approach and strategy for material ESG-related issues

In order to better understand the opinions and expectations of different stakeholders on our ESG issues, materiality assessment is conducted each year. We ensure various platforms and channels of communication are used to reach, listen and respond to our key stakeholders. Through general communication with stakeholders, the Group understands the expectations and concerns from stakeholders. The feedbacks obtained allow the Group to make more informed decisions, and to better assess and manage the resulting impact.

董事會對ESG問題的監督

董事會在管理ESG問題方面的整體願景和策略

本公司董事會(「董事會」)在監督本集團可持續發展問題的管理方面發揮著主要作用。於報告期間,董事會花費大量時間評估ESG相關風險對本集團經營的影響,並製定相關政策應對風險。董事會的監督是為了確保本公司就ESG問題建立適當和有效的風險管理和內部監控系統。

ESG工作組

本集團高度重視ESG工作。在董事會的領導下,本集團均成立了專門的安全環保部門(「ESG工作組」),負責具體的安全環保工作,以順應政府要求,踐行營運中「安全環保」理念,履行社會責任。

ESG工作組主要負責制定ESG願景和戰略,識別和確定重大ESG問題,進行ESG風險管理和內部控制,制定ESG相關政策。ESG工作組在每年召開一次的會議上審議了不同的ESG議題。於報告期間,ESG工作組和管理層對ESG治理及ESG議題差異化進行了審議。ESG工作組由首席財務官、財務總監、公司秘書和職能部門組成。

董事會針對重大ESG相關問題的ESG管理方法和 策略

為了更好地了解不同利益相關者對我們ESG問題的意見和期望,我們每年都會進行重要性評估。我們確保使用各種平台和溝通渠道來接觸、傾聽和回應我們的主要利益相關者。通過與利益相關者的一般溝通,本集團了解利益相關者的期望和關注。獲得的反饋使本集團能夠做出更明智的決定,並更好地評估和管理由此產生的影響。

環境層面

A1. EMISSIONS

The Group's business bears low impact on air pollutants emission, greenhouse gas ("GHG") emission and wastes generation as most of our operation is office based. During the Reporting Period, the Group was in strict compliance with all relevant environmental laws and regulations and was not aware of any significant non-compliance.

The Group has established "Environmental Facilities Operation and Management System" to manage the emissions. By adhering to the environmental system, we have implemented a number of measures to reduce the impacts on environment and enhance the environmental protection awareness among employees. We also consider and properly manage the impact of the lifecycle of developing our property projects on the environment and advocate the importance of environmental management.

Air Pollutants Emission

Air emission control is essential to mitigate the environmental impacts and to protect employees' health. For our property development projects, the Group encourages its contractors to adopt responsible construction practices to reduce air pollutants emission. Besides, the Group carries out monitoring procedures to ensure that the construction work complies with the relevant national laws and regulations. For example, the Group encourages the contractors to reduce dust emission by spraying water.

Our air pollutants are mainly generated from the natural gas consumption of the PRC office for cooking purpose and heating in winter, while the rest of the air pollutant emission are produced by vehicles. The increase in the total emission of air pollutants in 2021 was mainly attributable to the increased canteen fuel use as a result of normal work resumption amid less severe COVID-19 pandemic, as well as the increase in number of employees in the PRC office as a result of the increasing the number of property projects under development during the Reporting Period. Furthermore, the Group targets to reduce the emission of air pollutants by 10% by 2025.

The air pollutant emission during the Reporting Period is summarised as follows:

A1. 排放物

本集團業務對空氣污染物排放、溫室氣體(「溫室氣體」)排放及廢棄物產生的影響較小,原因是我們大部分業務在辦公室中進行。本集團已於報告期間嚴格遵守所有相關環境法律及規例,並不知悉任何重大違規事件。

本集團已制定「環保設施運行及管理系統」管理 排放物。我們堅持環保制度,實施了多項措施 以減少對環境的影響及提升僱員環保意識。我 們亦考慮及妥善管理於開發我們物業項目的週 期內對環境的影響並提倡環保管理的重要性。

空氣污染物排放

空氣排放控制對減輕對環境的影響及保障僱員健康至關重要。就我們的物業發展項目而言,本集團鼓勵其承包商採用負責任的施工方法減少空氣污染物排放。此外,本集團開展監察程序確保建設工程符合國家相關法律及規例。例如,本集團鼓勵承包商使用灑水措施抑制粉塵。

我們的空氣污染物主要產生自於中國辦公室冬季供暖的天然氣消耗,而餘下空氣污染物則主要產生自使用汽車。2021年空氣污染物總排放量增加的主要原因是於報告期間在COVID-19大流行不太嚴重的情況下正常復工導致食堂燃料使用量增加,以及中國辦事處員工人數增加,在建房地產項目數量增加的結果。此外,本集團的目標是到2025年將空氣污染物排放量減少10%。

於報告期間的空氣污染排放概述如下:

Air Pollutants 空氣污染物	Unit 單位	2021	2020
Nitrogen oxides (NO $_{\rm x}$) 氮氧化物(NO $_{\rm x}$)	kg 千克	45.21	37.10
Sulfur dioxide (SO₂) 硫氧化物(SO₂)	kg 千克	0.31	0.28
Particulate matter (PM) 顆粒物(PM)	kg 千克	0.08	0.04

GHG Emission

The Group recognises that climate change poses a risk to its business and it is committed to mitigating the effects of climate change. GHG is considered as one of the major contributors of climate change. As the majority of GHG emission of the Group comes from energy consumption, the Group manages the carbon footprint by minimising the energy consumption in the business operation. Policies and procedures adopted on energy saving are mentioned in the section "Use of Resources" in order to reduce GHG emission. The increase in the GHG emission in 2021 was mainly attributable to the increased canteen fuel use as a result of normal work resumption amid less severe COVID-19 pandemic, as well as the increase in number of employees in the PRC office as a result of the increasing the number of property projects under development during the Reporting Period. The Group will strive to reduce the emission of GHG by 10% by 2025.

The GHG emission during the Reporting Period is summarised as follows:

溫室氣體排放

本集團認同氣候變化對其業務構成風險,並致力緩解氣候變化的影響。溫室氣體被認為是氣候變化的主要原因之一。由於本集團的大部分溫室氣體排放來自能源消耗,故本集團盡量之業務營運中的能源消耗來管理碳足跡。本集團已就能源節約採納「資源使用」一節所述之政策及程序以減少溫室氣體排放。2021年溫室氣體排放量的增加主要是由於報告期間在空域對於量加,以及由於增加在建房地產項目的數量致中國辦事處員工人數增加。本集團力爭到2025年溫室氣體排放量減少10%。

於報告期間的溫室氣體排放概述如下:

GHG Emission¹ 溫室氣體排放¹	Unit 單位	2021	2020
Scope 1 ² 範圍一 ²	tonnes of CO ₂ -e 噸(二氧化碳當量)	13.62	11.94
Scope 2 ³ 範圍二 ³	tonnes of CO ₂ -e 噸(二氧化碳當量)	3,681.09	1,747.62
Total GHG emission 溫室氣體總排放量	tonnes of CO ₂ -e 噸(二氧化碳當量)	3,694.71	1,759.56
GHG emission intensity 溫室氣體排放密度	tonnes of CO ₂ -e/RMB million turnover 噸(二氧化碳當量)/百萬人民幣收入	0.28	0.22

- The calculation of the GHG emission is based on the "Corporate Accounting and Reporting Standard" from GHG Protocol published by World Resources Institute and World Business Council for Sustainable Development.
- Scope 1: Direct emissions from sources that are owned or controlled by the Group.
- Scope 2: Indirect emissions from the purchased electricity consumed by the Group.
- 溫室氣體排放量乃根據由世界資源研究所及世 界企業永續發展委員會發佈之溫室氣體盤查議 定書中「企業會計與報告標準」計算。
- ² 範圍一:來自本集團擁有或控制的來源的直接 排放。
- ³ 範圍二:來自本集團消耗購買電力的間接排 放。

環境層面

Waste Management

The Group recognises the importance of waste reduction. Waste management measures have been introduced to minimise the amount of waste generated and the impact on the environment. Under our business operation in respect of its nature, no hazardous waste was generated during the Reporting Period.

For non-hazardous waste, the waste mainly involves paper, bottles and food waste. The Group takes initiative to reduce the waste amount by implementing different measures. For the property development projects, the Group encourages its contractors to reuse and recycle waste generated from construction and demolition. For office area, recycling containers are located in our various offices for the collection of recyclable materials.

The Group has engaged waste recycling company to handle paper waste. Furthermore, the Group welcomes its employees to bring up any waste prevention ideas to reduce the waste generation. Recycling bins are also placed in the offices to recycle newspapers, cardboard boxes, glass bottles, cans and plastic bottles. Each type of wastes is properly and separately handled according to their respective nature.

We target to strengthen our recycling practices and reduce waste generation in future with the aim to promote environmental sustainability. During the Reporting Period, the effective implementation of non-hazardous waste management strategies led to a decrease in the amount of non-hazardous waste generated in 2021. The Group has set comprehensive reduction target by 10% reduction in non-hazardous waste generation by 2025.

The wastes generated by the Group with different management methods during the Reporting Period are summarised as follows:

廢棄物管理

本集團認同減少廢棄物的重要性,因此引入廢棄物管理措施,盡量減少產生廢棄物的數量及對環境的影響。按我們業務營運的性質,於報告期間並無產生有害廢棄物。

無害廢棄物主要包括廢紙、瓶子及廚餘。本集團實施不同措施主動減少廢棄物數量。就物業發展項目而言,本集團鼓勵其承包商對建造及拆遷過程中產生的廢棄物進行回收利用及循環再用。就辦公室範圍而言,於多個辦公室放置回收容器收集可回收利用材料。

本集團已委聘廢棄物回收公司處理廢紙。此外,本集團歡迎僱員提出任何防止浪費的想法,幫助減少廢棄物的產生。於辦公室放置回收箱回收報章、紙板箱、玻璃瓶、鋁罐及塑料瓶。各類型廢棄物根據其各自的性質妥善及單獨處理。

我們計劃於日後加強回收利用舉措及減少廢棄物的產生,從而促進環境可持續發展。於報告期間,由於無害廢棄物管理戰略的有效實施,2021年無害廢棄物產生量有所下降。本集團制定了到2025年無害廢棄物產生量減少10%的綜合減排目標。

於報告期間本集團產生的廢棄物所予以不同處 置方法概述如下:

Wastes 廢棄物	Unit 單位	2021	2020
Non-hazardous waste recycled 已回收無害廢棄物	tonnes 噸	0.18	0.24
Non-hazardous waste disposal 處置無害廢棄物	tonnes 噸	4.80	6.00
Total non-hazardous waste generated 產生無害廢棄物總量	tonnes 噸	4.98	6.24
Non-hazardous waste disposal intensity 無害廢棄物處置密度	tonnes/RMB million turnover 噸/百萬人民幣收入	0.0004	0.001

A2. USE OF RESOURCES

The Group has implemented policies, including "Energy Saving Management System" to achieve efficient use of energy and water for long-term sustainability. Under our business operation in respect of its nature, no packaging materials and related resources were produced during the Reporting Period.

Energy

The Group has promoted the concept of energy saving and emission reduction during the entire process of its development and operation. For energy conservation, air conditioners are set within a reasonable range of around 25.5 degrees Celsius. Lights are changed to LED and should be turned off before leaving the room. Unnecessary and extra light bulbs are removed in order to save power. We remind our employees to switch off idle electrical appliances to promote energy saving. With these measures, not only can the energy consumption be saved, but also the indirect GHG emission can be reduced. In light of the increase in manpower in the PRC offices as a result of the increasing the number of property projects under development, the amount of total energy consumption increased during the Reporting Period. The Group has set inclusive total energy consumption reduction target by 10% by 2025.

During the Reporting Period, the energy consumption is summarised as follows:

A2. 資源使用

本集團已實施多項提升能源及水資源使用效益 的政策(包括「節能管理制度」),以實現長期可 持續發展目標。按我們業務營運的性質,於報 告期間並無產生包裝材料及相關資源。

能源

本集團於整個發展及營運的過程中倡導節能減排的理念。為了節約能源,空調設定在約25.5 攝氏度的合理範圍內。燈管更換為LED燈管,及離開房間前應關閉照明燈。移除不必要及多餘燈泡,節約用電。提醒員工關閉閒置電器促進節能。該等舉措不僅能節約能耗,亦有助減少間接溫室氣體排放。由於在建物業項目數是別2025年包增加致中國辦事處的人力增加,報告期內能源消耗總量有所增加。本集團已製定到2025年包容性總能耗降低10%的目標。

於報告期間消耗的能源概述如下:

Energy Consumption 能源耗量	Unit 單位	2021	2020
Direct energy consumption 直接能源消耗			
Petrol 汽油	MWh 兆瓦時	15.83	16.03
Natural gas 天然氣	MWh 兆瓦時		38.27
Indirect energy consumption 間接能源消耗			
Purchased electricity 購買電力	MWh 兆瓦時	4,087.46	1,942.62
Total energy consumption 能源總耗量	MWh 兆瓦時	4,149.84	1,996.92
Energy consumption intensity 能源消耗密度	MWh/RMB million turnover 兆瓦時/百萬人民幣收入		0.25

環境層面

Water

Water is another important natural resource. As the water supply for most of our office areas is solely controlled and centrally managed by their respective property management companies of the buildings, it is not feasible for the Hong Kong office to provide water consumption data as there is no separate meter for each individual office unit on the water usage record. However, we still actively seek ways to reduce water consumption in Hong Kong office. The Group strives to promote water saving in daily operation by posting reminders in office to remind our employees to conserve water. During the Reporting Period, the increase in water consumption was mainly attributable to the increase in the number of employees in the PRC office in 2021. The Group has set a reduction target of 10% in water consumption by 2025.

The water consumption during the Reporting Period is summarised as follows:

水

水是另一種重要的自然資源。由於我們大部分辦公室範圍的供水均由彼等各自樓宇的物業管理公司獨立控制及集中管理,各個別辦公室單位並無獨立水錶記錄用水量,故本集團無法提供辦公室耗水量數據。然而,我們仍積極尋求節約用水的方法。例如,張貼標示提醒僱員節約用水。報告期間,用水量增加的主要原因是2021年中國辦事處員工人數增加。本集團設定到2025年用水量減少10%的目標。

於報告期間的耗水量概述如下:

Water Consumption⁴ 耗水量⁴	Unit 單位	2021	2020
Water consumption 耗水量	m³ 立方米	110,000	52,520
Water consumption intensity 耗水量密度	m³/RMB million turnover 立方米/百萬人民幣收入	8.22	6.52

The Group's water supply for offices in Hong Kong is centrally managed by their respective property management companies of the buildings. The water consumption and its intensity applied to the Group's operation engaged in the PRC only.

A3. THE ENVIRONMENT AND NATURAL RESOURCES

The Group's businesses on property development, property investment project management services and security trading and investment do not have significant impact on the environment. The Group reviews its environmental policy from time to time and will consider implementing further eco-friendly measures and practices in order to enhance environmental sustainability.

A3. 環境及天然資源

本集團物業發展、物業投資、項目管理服務及 證券買賣及投資業務並無對環境產生重大影響。本集團不時審閱其環境政策,並將考慮實 施進一步的環保措施及實踐,從而提升環境可 持續性。

本集團於香港的辦公室範圍的供水由彼等各自 大廈之物業管理公司集中管理。耗水量及其密 度僅適用於本集團其他地區的業務。

A4. CLIMATE CHANGE

Governance

The Group addresses climate-related risks based on the nature of the risk to our operations. The physical impacts of climate change, including extreme weather events, or damage to facilities have immediate operational impacts and are treated as operational risks. Long-term challenges, such as emerging ESG issues and climate-related risks and opportunities, may be discussed by the Group's ESG Working Group.

Supported by our ESG Working Group, the Board oversees climate-related issues and risks regularly during board meetings and ensures that they are incorporated into our strategy.

To ensure the Board to keep up with the latest trend of climate-related issues, climate competence training will be provided to ensure it has the necessary expertise and skills to oversee the management of climate-related issues. The Board also seeks professional advice from external experts when necessary to better support the decision-making process.

The ESG Working Group provides effective governance for integrating and addressing ESG issues, including climate change, within our business. The ESG Working Group is responsible for approving operational emissions targets for the Group and commissioning an ESG benchmarking, as well as gap analysis exercise to identify gaps in both disclosure and policy relative to the best practice standards. Moreover, the ESG Working Group works closely with the Group's different operation departments, with an aim to develop consistent and enhanced approaches on addressing ESG risk issues and report to the management.

A4 氣候變化

治理

本集團根據運營風險的性質來應對與氣候相關的風險。氣候變化的物理影響(包括極端天氣事件或設施損壞)會對運營產生直接影響,並被視為運營風險。本集團的ESG工作組可能會討論長期挑戰,例如新出現的ESG問題以及與氣候相關的風險和機遇。

在我們的ESG工作組的支持下,我們的董事會 在董事會會議期間定期監督與氣候相關的問題 和風險,並確保將它們納入我們的戰略。

為確保我們的董事會跟上氣候相關問題的最新 趨勢,將提供氣候能力培訓,以確保其具備必 要的專業知識和技能來監督氣候相關問題的管 理。我們的董事會還在必要時尋求外部專家的 專業意見,以更好地支持決策過程。

我們的ESG工作組為在我們的業務中整合和解決ESG問題(包括氣候變化)提供有效的治理。 ESG工作組負責批准本集團的運營排放目標並委託進行ESG基準測試,以及差距分析活動,以確定與最佳實踐標準相關的披露和政策方面的差距。此外,ESG工作組與本集團的不同運營部門密切合作,旨在就解決ESG風險問題制定一致和改進的方法並向管理層報告。

環境層面

Strategy

Climate change risk forms part of our overall risk profile through its role in increasing the frequency and intensity of certain diseases, and the health and mortality impacts resulting from natural disasters. We assess the overall level of risk by taking into consideration a range of diverse risk factors across the many categories in our services range. This diversity of risk is combined with our business strategy and broad geographic footprint helps us mitigate risk and provide protection against the impacts of short-term climate change effects.

Our property development projects and project management services continue to provide protection for people in our communities against weather and heat-related disease. Besides, we continue to explore opportunities to engage our business partners and encourage them to develop climate resilience and reduce their operational carbon footprint by taking into consideration of different climate-related scenarios, including a "2°C or lower scenario" through the following steps:

Step 1: Set Future Images Assuming Climate Change Effects

As climate change measures proceeds, there is a possibility that the industry will be exposed to substantial changes, such as stricter policies including the introduction of and increases in carbon pricing, as well as advances in technology and changes in customer awareness.

In light of these climate change effects, based on the International Energy Agency ("IEA") scenarios and others, we developed multiple future images as the external environment that will surround our Group. With regard to the IEA scenarios, we put focus on the 2°C scenario (2DS) and pictured future images in case where climate change measures do not progress and where such measures progress further "Beyond 2°C scenario".

策略

氣候變化風險通過其在增加某些疾病的頻率和 強度以及自然災害對健康和死亡率的影響方面 的作用,構成了我們整體風險狀況的一部分。 我們通過考慮我們服務範圍內許多類別的一系 列不同風險因素來評估整體風險水平。這種風 險的多樣性與我們的業務戰略和廣泛的地理足 跡相結合,有助於我們降低風險並提供針對短 期氣候變化影響的保護。

我們的物業發展及項目管理服務繼續為我們社區的人們提供保護,使其免受天氣和高溫相關疾病的侵害。此外,我們將繼續探索與我們的業務合作夥伴合作的機會,並鼓勵他們通過以下步驟考慮不同的氣候相關情景,包括「2℃或更低的情景」,發展氣候適應能力並減少其運營碳足跡:

第1步:假設氣候變化影響設定未來圖像

隨著氣候變化措施的推進,該行業可能會面臨 重大變化,例如更嚴格的政策,包括引入和提 高碳定價,以及技術進步和客戶意識的變化。

鑑於這些氣候變化影響,我們根據國際能源署 (「IEA」)的情景和其他情況,制定了多個未來形 像作為本集團周圍的外部環境。對於IEA情景, 我們將重點放在2°C情景(2DS)上,並描繪了在 氣候變化措施沒有取得進展以及此類措施進一 步「超過2°C情景」進展的情況下的未來圖像。

Step 2: Consider the Impacts

We considered the impacts on the Group for each of the future images developed in Step 1. We believe that in such a society, it will be possible to expand carbon dioxide reduction effects.

With regard to effects on raw material procurement and production, introduction of and increases in carbon pricing is anticipated in accordance with the global advance of climate change measures, leading to the possibility of higher raw material procurement and production costs.

On the other hand, in the case where climate change measures are not adequate throughout society, production interruptions and supply chain disruptions are likely to increase as a result of higher frequency and intensification of natural disasters such as flooding.

Step 3: Respond to the Strategies

The Group will begin promoting the reduction of non-renewable energy in our daily operation. This strategy will allow for flexible and strategic responses to each demand for the regions where the emission factors of purchased electricity consumptions are high. By promoting real carbon emissions reductions throughout the world through comprehensive energy-saving policies and introduction of renewable energy, we are working to achieve zero carbon emission in our business.

We minimize carbon emissions through comprehensive energy-saving and introduction of renewable energy. With respect to renewable energy in particular, we have set a new target, achieve a reduction rate for purchased electricity in coming few years.

With regard to the ongoing confirmation of the suitability and progress of the Group's strategies, we believe that we will have opportunities for stable funding and sustainable increases in corporate value through appropriate information disclosure, dialogue with institutional investors and other stakeholders.

第2步:考慮影響

我們考慮了步驟1中製定的每個未來形像對本集團的影響。我們相信,在這樣的社會中,可以擴大二氧化碳減排效果。

在對原材料採購和生產的影響方面,隨著全球 氣候變化措施的推進,預計碳定價的引入和提 高,導致原材料採購和生產成本上升的可能性。

另一方面,在全社會應對氣候變化措施不足的 情況下,由於洪水等自然災害的頻率和強度增 加,生產中斷和供應鏈中斷可能會增加。

第3步:響應策略

本集團將在日常營運中開始推動減少不可再生 能源。該策略將允許對購買電力消耗排放因 子高的地區的每種需求做出靈活和戰略性的響 應。通過全面的節能政策和可再生能源的引 入,我們在全球範圍內推動真正的碳減排,我 們正在努力實現我們業務的零碳排放。

我們通過綜合節能和引進可再生能源來減少碳 排放。特別是在可再生能源方面,我們制定了 新的目標,在未來幾年內實現購電降幅。

關於持續確認本集團戰略的適宜性和進展,我們相信通過適當的信息披露、與機構投資者和其他利益相關者的對話,我們將有機會獲得穩定的資金和可持續的企業價值增長。

環境層面

Risk Management

The Group identifies the climate change related risks or to test the existing risk management strategies under climate change with the aid of risk assessment. Hence, the areas where new strategies are needed could be identified.

The risk assessment takes a standard risk-based approach using national data, local information and expert knowledge, which can identify how climate change may compound existing risks or create new ones. The risk assessment is conducted through the following steps:

Step 1: Establish the context

- Objective/goal
- Scale
- Time frame
- Climate change scenario for most climate variables and sea level

Step 2: Identify existing risk (past and current)

- Identify the record of occurrence of climatic hazard in the past in the area
- Risk management strategies in place to tackle future occurrence of the hazard

Step 3: Identify future risk and opportunities

- Explore climate change projections for the selected time frame(s) and emission scenario(s)
- Identify potential hazards
- Investigate whether any existing risk from Step 2 may get worse under future projected changes
- Identify new risks that can emerge under future projected changes

Step 4: Analyse and evaluate risk

 Identify a set of decision areas or systems (i.e., geographical areas, business operation, assets, ecosystems, etc.) that has the potential to be at risk in future

As outlined within the ESG Governance section above, the Group has robust risk management and business planning processes that are overseen by the Board, in order to identify, assess and manage climate-related risks. The Group engages with government and other appropriate organizations in order to keep abreast of expected and potential regulatory and/or fiscal changes.

We continue to raise awareness of climate change in regard to monitoring of carbon and energy footprint in our daily operation. However, there remains gaps in understanding how such climate risks and opportunities may impact our operations, assets and profits. The Group assesses how the business addresses climate change risks and opportunities and takes the initiative to monitor and reduce their environmental footprint.

風險管理

本集團通過風險評估識別氣候變化相關風險或 測試現有氣候變化下的風險管理策略。因此, 可以確定需要新戰略的領域。

風險評估採用基於風險的標準方法,使用國家 數據、當地信息和專家知識,可以確定氣候變 化如何加劇現有風險或產生新風險。風險評估 通過以下步驟進行:

第1步:建立上下文

- 目的/目標
- 規模
- 時間範圍
- 大多數氣候變量和海平面的氣候變化情景

第2步:識別現有風險(過去和當前)

- 識別該地區過去發生氣候災害的記錄
- 制定風險管理策略以應對未來發生的危害

第3步:識別未來的風險和機遇

- 探索選定時間框架和排放情景的氣候變化預測
- 識別潛在危險
- 調查步驟2中的任何現有風險在未來預計 的變化下是否會變得更糟
- 識別未來預期變化下可能出現的新風險

第4步:分析和評估風險

 確定未來可能面臨風險的一組決策領域 或系統(即地理區域、業務運營、資產、 生態系統等)

如上文ESG治理部分所述,本集團擁有健全的 風險管理和業務規劃流程,由董事會監督,以 識別、評估和管理氣候相關風險。本集團與政 府和其他適當組織合作,以跟上預期和潛在的 監管和/或財政變化。

我們繼續提高對氣候變化的認識,以監測我們 日常運營中的碳和能源足跡。然而,在理解此 類氣候風險和機遇如何影響我們的運營、資產 和利潤方面仍然存在差距。本集團評估業務如 何應對氣候變化風險和機遇,並主動監測和減 少其環境足跡。

Significant Climate-related Issues

During the Reporting Period, the significant climate-related physical risks and transition risks, which have impacted and/or may impact the Group's business and strategy in (i) operations of property development projects and project management services, (ii) supply chain and value chain, (iii) adaptation and mitigation activities, (iv) investment in research and development, and (v) financial planning, as well as the steps taken to manage these risks, are as follows:

重大氣候相關問題

於報告期間,已影響及/或可能影響本集團在(i)物業發展及項目管理服務的營運,(ii)供應鍊及價值鏈,(iii)業務及策略的重大氣候相關實體風險及轉型風險適應和緩解活動、(iv)研發投資、(v)財務規劃以及為管理這些風險而採取的步驟如下:

Climate-related risks description 氣候相關風險描述	Financial impact 財務影響	Steps taken to manage the risks 為管理風險而採取的步驟
Physical Risk 實體風險		
Acute physical risks 急性實體風險		
- Increased severity and frequency of extreme weather events such as cyclones and floods, strong wind. Hence, staff are easily injured. In addition, under the extreme weather events, the costs of transportation, communications and living increase, which may lead to financial loss 颶風和洪水、強風等極端天氣事件的嚴重性和頻率增加。因此,工作人員很容易受傷。此外,在極端天氣事件下,運輸成本,通訊和生活的增加,這可能導致經濟損失	 Operating cost increases 運營成本增加 Capital cost increases due to the damage of facilities 設施損壞導致資本成本增加 	 Planned to adopted scenario analysis to disclose an organization's planning under future scenarios, most notably one with in a "2°C scenario" 計劃採用情景分析來披露組織在未來情景下的規劃・尤其是「2°C情景」 Established a natural disasters emergency plan 建立自然災害應急預案
- Increased likelihood and severity of wildfire, which may hinder the operations of factories. Financial loss occurs due to the interruption of supply chain, logistics and transportation 增加野火的可能性和嚴重性,這可能會阻礙工廠的運營。由於供應鏈、物流和運輸的中斷而發生財務損失		

環境層面

Climate-related risks description 氣候相關風險描述	Financial impact 財務影響	Steps taken to manage the risks 為管理風險而採取的步驟
Transitional Risk 過渡風險		
Policy risk 政策風險 - As a result of energy efficiency requirements, carbon-pricing mechanisms increase the price of fossil fuels, or policies to encourage sustainable land use, hindering the area of expansion, which increase the operation cost 由於能源效率要求,碳定價機制提高了化石燃料的價格,或鼓勵可持續土地利用的政策,阻礙了面積的擴張,從而增加了運營成本 - Mandates on and regulation of existing products and services as of the tightened environmental and safety laws and standards of oil. We have to spend much compliance cost to update or maintain the equipment to fulfil the new regulations 根據收緊的石油環境和安全法律和標準,對現有產品和服務的授權和監管。我們必須花費大量合規成本來更新或維護設備以符合新規定	the construction sites 由於建築工地的保險費增加,運營 成本增加	 Planned to be involved in carbon trading and adoption of clean energy in the operations to reduce the carbon emissions 計劃參與碳交易和在運營中採用清潔能源以減少碳排放 Monitor the updates of the relevant climate-related environmental policies, to avoid the unnecessary increase in cost and expenditure due to the violation of the climate-related environmental policies 監控相關氣候相關環保政策的更新,避免因違反氣候相關環保政策而導致不必要的成本和支出增加

環境層面

Climate-related risks description 氣候相關風險描述	Financial impact 財務影響	Steps taken to manage the risks 為管理風險而採取的步驟
Legal risk 法律風險		
 Exposure to litigation. We have to adapt the tightened law and regulations issued by the government due to climate change, and they have the risk of litigation once they failed to obligate the new rules 面臨訴訟。由於氣候變化,我們必須適應政府頒布的更嚴格的法律法規,一旦他們未能履行新規則的義務,他們就有訴訟的風險 Enhanced emissions-reporting 	 Operating cost increases for high compliance costs and increased insurance premiums for the Group 高合規成本導致運營成本増加・集團保費増加 	 Monitored the updates of environmental laws and regulations and implemented GHG emissions calculations in advance 監測環境法律法規的更新,提前進 行溫室氣體排放計算
obligations. We may have to spend much time on fulfilling the report standards to comply the new obligations 加強排放報告義務。我們可能需要花費大量時間來履行報告標準以遵守新義務		
Technology risk 技術風險		
 Developing the low carbon energy-saving products and energy saving technologies, the capital investment and R&D expense increase consequently 開發低碳節能產品和節能技術,資金投入和研發費用隨之增加 	 Capital investment in technology development increases 技術開發的資本投資增加 	 Planned to invest in the innovations of energy saving products 計劃投資於節能產品的創新 Examined the feasibility and benefits of applying the latest low-carbon and energy-saving technologies into our
 More green building strategies with low-carbon, energy-saving technologies are adopted by industry peers. Lagging behind may weaken our competitive edges 更多採用低碳、節能技術的綠色建築策略被業界同行採用。落後可能會削弱我們的競爭優勢 		operation 研究將最新的低碳和節能技術應用 到我們的運營中的可行性和效益

Climate-related risks description 氣候相關風險描述	Financial impact 財務影響	Steps taken to manage the risks 為管理風險而採取的步驟
Market risk 市場風險 - More customers are considering climate- related risks and opportunities, which may lead to changes in customers' demand for product (properties) 更多客戶正在考慮與氣候相關的風險和機遇,這可能導致客戶對產品(物業)的需求發生變化 - Uncertainty in market signals. "How environmentally friendly the product is" becomes one of the factors to affect the product (properties) selling price 市場信號的不確定性。「產品的環保程度」成為影響產品(物業)售價的因素之一 - Increased cost of raw materials. More environmentally-friendly raw materials may be much expensive, which may increase	 Revenue decreases for the change 	- Tightened the control of the environmental hazardous materials in our products/services and studied the application of recycled materials 加強產品/服務中對環境有害物質的控制,研究再生材料的應用
the cost 原材料成本增加。更環保的原材料可能會非常昂貴,這可能會增加成本 Reputational risk 聲譽風險 - Unable to fulfil the expectations of the customers, damage the Group's reputation and image 無法滿足客戶的期望,損害本集團的聲譽和形象 - Stigmatization of our business sector, such as more stakeholder concern or negative stakeholder feedback on the properties designed in a less environmentally-friendly way 我們業務部分的污名化,例如更多持份者的關注或持份者對以不太環保的方式設計的物業的負面反饋	 Revenue decreases from decreased demand for product (properties) and the decrease in operational capacity 收入因產品(物業)需求減少和運營能力下降而減少 Operating costs increases from negative impacts on workforce management and planning 運營成本因對勞動力管理和規劃的負面影響而增加 	 Supported the green productions 支持綠色生產 Fulfilled the social responsibility by organizing more activities or executing actions to demonstrate how we place importance on climate change 履行社會責任,組織更多活動或採取行動,展示我們對氣候變化的重視

環境層面

During the Reporting Period, the primary climate-related opportunities and the corresponding financial impacts were as follows:

於報告期間,與氣候相關的主要機遇及相應的 財務影響如下:

the corresponding interioral impacts were as follows.	だりのか 音 XP T・・
Detailed description of climate-related opportunities 氣候相關機遇的詳細描述	Financial Impact 財務影響
Resource efficiency 資源使用效率	
- Reduce more packaging material usage 減少更多包裝材料的使用	 Operating cost reduces through efficiency gains and cost reductions 通過提高效率和降低成本來降低運營成本
- Reduce water usage and consumption 減少用水量和消耗量	进 <u>炮</u> 挺同双半和挥 <u>队</u> 从平不阵也是暑 <u>以</u> 平
Energy source 能源來源	
- Use of lower-emission fuel sources 使用低排放燃料源	 Operating cost reduces through use of lowest cost abatement 通過使用最低成本削減來降低運營成本
- Use of supportive policy incentives 使用支持性政策激勵措施	Returns on investment in low – emission technology increases
- Use of new technologies 使用新技術	低排放技術的投資回報增加
Products and services 產品和服務	
- Development of climate adaptation and insurance risk solutions 開發氣候適應和保險風險解決方案	Revenue increases through new solutions to adaptations needs, such as insurance risk transfer products and services
 Ability to diversify business activities 業務活動多樣化的能力 	通過適應需求的新解決方案增加收入,例如保險風險轉 移產品和服務
Markets <u>市場</u>	
- Access to new markets 進入新市場	 Revenue increases through access to new and emerging markets 通過進入新興市場增加收入
Resilience 彈力	
 Participation in renewable energy programs and adoption of energy-efficiency measures 參與可再生能源計劃並採取節能措施 	 Market valuation increases through resilience planning, such as infrastructure, land and buildings 市場估值通過彈性規劃增加,例如基礎設施、土地和建 築物
- Resource substitution or diversification 資源替代或多樣化	 Reliability of supply chain and ability to operate under various condition increases 供應鏈的可靠性和在各種條件下運作的能力增加
	 Revenue increases through new products and services related to ensuring resiliency 通過與確保彈性相關的新產品和服務增加收入

Metrics and Targets

The Group adopts the key metrics to assess and manage climate-related risks and opportunities. The energy consumption and greenhouse gas (GHG) emissions indicators are the key metrics used to assess and manage relevant climate-related risks where we consider such information is material and crucial for evaluating the impact of our operation on global climate change during the Reporting Period. The Group regularly tracks our energy consumption and GHG emissions indicators to assess the effectiveness of emission reduction initiatives, as well as set targets to contribute our effort to have minimal impact on global warming.

The details of time frames over which the target applies and base year from which progress is measured are described in the section A1: "Emissions" and section A2: "Use of Resources" of this Report. The Group adopts absolute target to manage climate-related risks, opportunities and performance.

指標和目標

本集團採用關鍵指標評估和管理氣候相關風險和機遇。能源消耗和溫室氣體(GHG)排放指標是用於評估和管理相關氣候相關風險的關鍵指標,我們認為此類信息對於評估我們的運營對於報告期間全球氣候變化的影響至關重要。本集團定期跟蹤我們的能源消耗和溫室氣體排放指標,以評估減排措施的有效性,並設定目標以貢獻我們對全球變暖的影響最小化。

本報告的A1部分:「排放」和A2部分:「資源的使用」描述了適用目標的時間範圍和衡量進展的基準年的詳細信息。本集團採用絕對目標來管理與氣候相關的風險、機遇和績效。

B. SOCIAL ASPECTS

社會層面

EMPLOYMENT AND LABOUR PRACTICES

B1. EMPLOYMENT

The Group believes that our business success is based on the capability to attract, retain and develop our people. We aspire to be an employer of choice and recognise the importance of providing a decent working environment where our employees can thrive. A comprehensive framework incorporating detailed human resources management policies of recruitment, promotion, working hours, equal opportunities, compensation and benefits is embedded in "Staff Handbook" and "Personnel Policies & Procedural Manual". We are fully committed to complying with the laws and regulations related to employment. During the Reporting Period, the Group did not receive any notice of non-compliance in relation to employment.

To ensure diversity and equality, the selection in our hiring process is non-discriminatory and is solely based on the candidates' performance, experience, and skills. All employees have equal opportunities for promotion to promote a fair competition among employees. Consistent criteria are applied for assessing candidates regardless of their gender, age, marital status, religion, nationality and disabilities to ensure fair judgment and avoid any risk of favouritism or discrimination.

The Group endeavours to offer its employees competitive remuneration packages in line with the market trends. Salaries and wages are normally reviewed on an annual basis with performance appraisals and other relevant factors. Apart from salary payment, there are other staff benefits including mandatory provident fund, medical insurance and performance-related bonuses. The Group has continued to receive "Good MPF Employer Award" for 2020-21 obtained since 2015-16 in recognition of its compliance with employer's statutory obligations and provision of better retirement protection for employees. Moreover, another two awards, namely "e-Contribution Award" and "Support for MPF Management Award", for 2020-21 since these awards were set up in 2016-17 for adoption of electronic means on MPF administration and striving to encourage employees to actively manage their MPF, both from Mandatory Provident Fund Authority.

Apart from it, the Group is being a Signatory of the Good Employer Charter pledges to adopt employee-oriented good human resource management practices issued by the Labour Department.



僱傭及勞工常規

B1. 僱傭

本集團認為我們的業務成功建基於吸引、挽留 及培養員工的能力。我們鋭意成為卓越僱主, 並且認同為僱員提供一個舒適的工作環境使走其 盡展所長的重要性。「員工手冊」及「人事政策及 程序手冊」內載有綜合框架,納入招聘、晉升、 工作時間、平等機會、補償及福利等詳細人力 資源管理政策。我們致力於全面遵守與僱傭有 關的法律及規例。於報告期間,本集團並無接 獲任何有關僱傭的不合規通知。

為保證多元化及平等,我們在招聘過程中反對 歧視,僅基於其表現、經驗及技能甄選候選 人。為倡導僱員之間公平競爭,所有僱員均有 平等晉升機會。本集團採納一致標準評估候選 人,而無論其性別、年齡、婚姻狀況、宗教信 仰、國籍、殘疾與否,以確保公平公正及杜絕 一切形式的偏袒或歧視。

本集團致力於為其僱員提供符合市場趨勢的具競爭力的薪酬待遇。薪金及工資一般會每年根據表現評估及其他相關因素檢討。除薪金外,本集團另有其他員工福利,包括強積獲得2020至2021年度「積金好僱主」獎(自2015-2016年度開始獲得),以嘉許其履行僱主之法律責任及為僱員提供更佳退休保障。而且,本集團獲得另外兩項獎項,包括2020-2021年度「積金供款電子化獎」及「推動積金管理獎」(自該等獎項於2016至2017年開始已獲得),以表揚其採用電子方式處理強積金均由強制性公積金計劃管理局頒發。

此外,本集團亦成為由勞工處簽發「好僱主約章」的簽署機構以嘉許本集團關愛僱員的良好人力資源管理常規。

Good MPF Employer 5 Years+ Award Certificate 積金好僱主5年+嘉許 獎狀 With the belief that a harmonious workplace and the sense of belonging among employees are essential for the development of the Group, we actively promote team-building development by organising different social activities. During the Reporting Period, the Group held various forms of cultural, sports and recreational activities and club activities to stimulate the vitality and creativity of employees, enrich and activate their cultural and recreational lifestyle, and develop their entrepreneurial spirit, perseverance and teamwork. Listed below are some of the staff activities:

本集團堅信和諧的工作環境及僱員的歸屬感對發展至關重要,我們透過組織不同社交活動積極促進團隊建設發展。於報告期間,本集團通過開展形式多樣的文體康樂活動和俱樂部活動,激發員工活力和創造力,豐富和激活員工文化娛樂生活方式,培養員工的創業精神、毅力和團隊精神。以下是部分員工活動:

Month/Activities 月份/活動





provide Spring Festival gifts, hold annual meeting and dinner party for staff 發放春節禮物、舉辦公司年會、員工年終聚餐

B. SOCIAL ASPECTS

社會層面





March 三月

organize photographic activity on Women's Day for female employees 於婦女節為女性僱員舉辦[正商女神節]攝影活動







March 三月

organize Tree Planting activity 舉辦植樹活動







April 四月 establish interest clubs for employees, including basketball club, badminton club, table tennis club, tennis club, yoga club and swimming club

興趣社舉辦員工活動包括:籃球社、羽毛球 社、乒乓球社、網球社、瑜伽社、游泳社



June 六月 provide gifts on/during Dragon Boat Festival for employees 端午節禮品贈予員工

December 十二月

provide cake coupons for employees 向員工發放蛋糕禮品券

September 九月 provide gifts on/during Mid-Autumn Festival for employees 中秋禮物發放予員工 Each month 每月

provide gifts for employees whose birthday are within that month 向當月生日員工發放生日禮品

At the end of the Reporting Period, the Group had 1,144 (2020: 416) employees located in Hong Kong and the PRC.

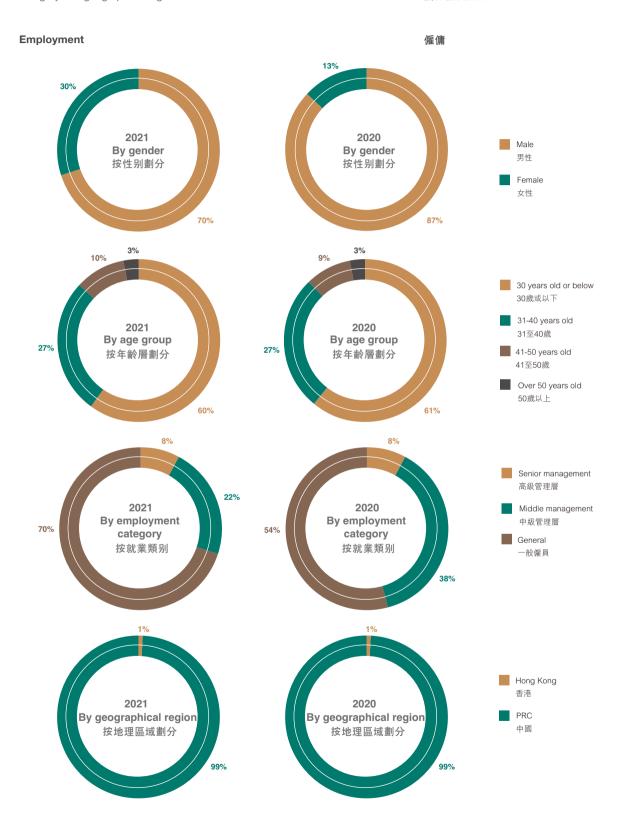
於報告期末,本集團在香港及中國擁有1,144名 (2020年:416名)僱員。

B. SOCIAL ASPECTS

社會層面

Below is the employee breakdown by gender, age group, employment category and geographical region.

以下是按性別、年齡段、就業類別和地理區域 劃分僱員細分。

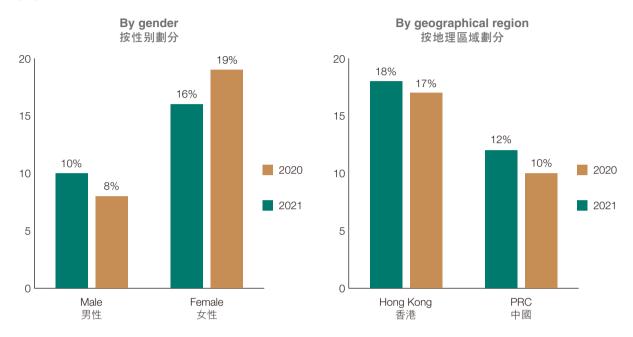


Below is the detailed breakdown of our employee turnover rate⁵ by gender, age group and geographical region during and at the end of the Reporting Period.

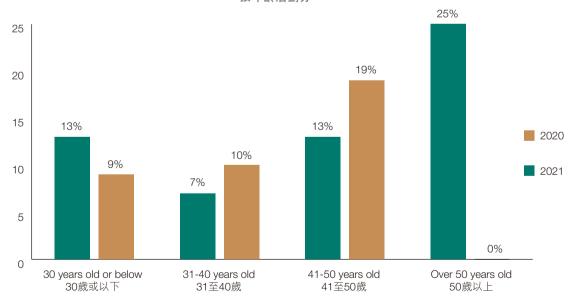
於報告期間及報告期末,按性別、年齡層及地 理區域劃分的僱員流失率5詳細明細如下。

Employment turnover rate

僱員流失率



By age group 按年齡層劃分



Employee turnover applies to permanent employees only.

The overall employment turnover rate for 2021 and 2020 are 12% and 10% respectively.

僱員流失僅適用於長期僱員。

2021年和2020年的總體僱員流失率分別為12% 和10%。

B. SOCIAL ASPECTS

社會層面

B2. HEALTH AND SAFETY

The Group values the health and safety of our employees. Being an enterprise focusing on property development and property management and sale services, the risk of occupational health and safety associated with our business and workplace operations is relatively low. However, we strive to provide a safe and healthy working environmental for all employees to protect them from occupational injuries or accidents. We have implemented "Safety Management System" in order to strengthen the safety controls in certain important aspects including fire prevention, emergency handling and access control. For example, we minimise the risk of fire incident by organising regular fire drill of the office building. All employees are required to participate in this activity to increase their fire prevention awareness.

For property development operation, all the construction works of the property development projects are subcontracted to construction contractors. To ensure construction site safety and promptly rectify any findings in unsafe condition, the monitoring team carries out regular site visits and inspections. We require our contractors to carry out the construction work in accordance with the regulations related to health and safety and to formulate safety measures. The Group has continued to optimise the work practices and daily management for the sake of its stakeholders' health and safety. During the Reporting Period, the Group has not been aware of any non-compliance in relation to health and safety laws and regulations.

During the Reporting Period, there was no work injury case (2020: nil, 2019: nil) in business operations of the Group. There was no work-related fatality case (2020: nil, 2019: nil) during the Reporting Period. Employees were given paid sick leave for their recovery. Overall, no employees had serious accident during the Reporting Period.

Response to COVID-19 pandemic

The health and safety of our employees, and indeed all of our stakeholders, came under the threat during the Reporting Period because of the outbreak of COVID-19 pandemic, we recognized the seriousness of the threat shortly after it emerged in early 2020 and took immediate steps to reduce the risk of infection among our staff and contractors. We initialized a variety of precautionary measures across our office/facilities in Hong Kong and the PRC, including a comprehensive programme of sanitization, temperature checks, the distribution of protective equipment and work-from-home arrangement. As a result of these and other precautionary measures, we were able to minimize the infection rate among our staff.

B2. 健康與安全

本集團尤為重視僱員的健康及安全。作為一間 專注於物業發展以及項目管理及銷售的企業, 與我們的業務及工作場所經營有關的職業健 及安全風險相對較低。儘管如此,我們致, 人 人 所有僱員提供安全及健康的工作環境 實 管理系統」,以加強防火、應急處理及出入保 管理系統」,以加強防火、應急處理及出入 等若干重要方面的安全措施。例如,我們定期 舉行辦公大樓的消防演習,將火災風險降至 舉行所有僱員均須參與該活動,以提高彼等的 防火意識。

就物業發展營運而言,所有物業發展項目的建設工程分包予建築承包商。監控團隊定期進行實地訪問及視察,以確保施工場所安全並及時修正已識別的任何不安全狀況。我們要求承包商按照健康及安全相關法規進行建設工程,並要求彼等制訂安全措施。本集團持續優化工作常規及日常管理,以保障其持份者的健康及安全。於報告期間,本集團概無知悉任何違反健康與安全相關法律及規例的情況。

於報告期間,本集團經營活動中無工傷事故 (2020年:無,2019年:無)和因工傷損失天數 (2020年:無,2019年:無)。於報告期間,無 因工死亡病例(2020年:無,2019年:無)。僱 員因康復而獲得病假。總體而言,報告期內未 發生員工發生重大事故。

應對2019年新冠狀病毒疫情

在報告期間,由於2019年新冠狀病毒疫情的爆發,僱員以及我們所有持份者的健康和安全受到威脅,我們意識到該威脅的嚴重性,於2020年初出現後不久並立即採取了行動,減少我們的僱員和承包商中感染風險的步驟。我們在香港和中國的辦事處/設施中啟動了各種預防措施,包括全面的消毒計劃、體溫檢查、防護設備的分配和在家工作安排。由於採取了這些措施和其他預防措施,我們能夠使僱員的感染率降至最低。

B3. DEVELOPMENT AND TRAINING

We believe that fostering the knowledge and skills of our employees is a key to continuous business development and success. A comprehensive "Employee Training Management System" is in place to provide different trainings to employees in order to improve their professional skills for enhancing the Group's competitiveness. The trainings offered by the Group are mainly divided into two categories – corporate level training and internal departmental training. Corporate level training is organised based on the Group's strategic development needs. The training includes corporate culture, management and technical training. The Group may invite external experts to provide lectures and training on specific topics such as engineering, construction and project management. Internal departmental training is organised by individual department based on their individual operational needs.

During the Reporting Period, we have launched a series of training programmes to our employees as follows:

- Orientation training for new employees to understand the corporate culture.
- Sales and brand marketing training workshops for marketing department.
- Real estate management training for employees.
- Training related to applicable laws and regulations for board of directors and relative management staff.

The Group's human resources department is responsible for formulating annual training plan in accordance with the Group's development objectives and employees' needs. The plan is reviewed regularly with reference to the employees' feedback and assessment to ensure continuous improvement. All employees have equal access to staff trainings and development opportunities.

Since COVID-19 pandemic was still serious in 2021, the government maintained most of the epidemic prevention measures. In order to avoid cross-infection caused by the gathering of trainers and the employees, the Company has simplified the training process, such as change the mode of training through remote learning and self-learning. In addition, some training courses have been focused on training in 2020, so the number of training hours has been greatly reduced.

B3. 發展及培訓

於報告期間,我們已為僱員展開一系列培訓計劃,詳情如下:

- 為新僱員提供入職培訓,令其了解企業 文化。
- 為市場營銷部提供銷售及品牌營銷培訓研討會。
- 為僱員提供房地產管理培訓。
- 為董事會和相關管理人員提供相關法律 及條例的培訓。

本集團人力資源部負責根據本集團發展目標及 僱員需求制訂年度培訓計劃,並參考僱員反饋 及評估定期檢討該計劃,以確保持續改善。所 有僱員均享有平等的員工培訓及發展機會。

由於2021年COVID-19新冠狀病毒疫情仍然嚴重,政府維持大部分防疫措施。為避免培訓師與僱員聚集造成的交叉感染,公司簡化培訓流程,將專業培訓模式改為遠程學習、內部培訓和自學。此外,部分培訓課程已於2020年進行集中培訓,因此培訓時數大幅減少。

B. SOCIAL ASPECTS

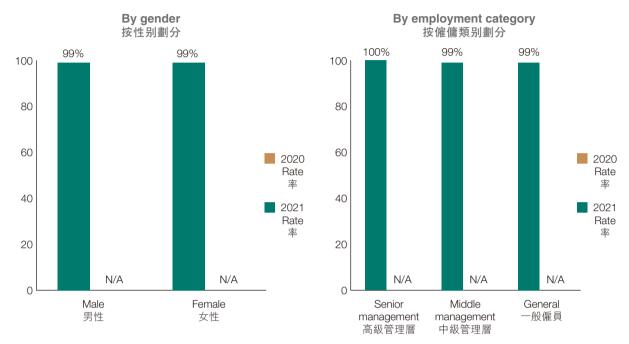
社會層面

During the Reporting Period, details of the percentage of employees received training in each type as follows:

於報告期間,每種類型的僱員接受培訓的比例 詳列如下:

Percentage of employee received training in each type

每種類型的僱員接受培訓的比例

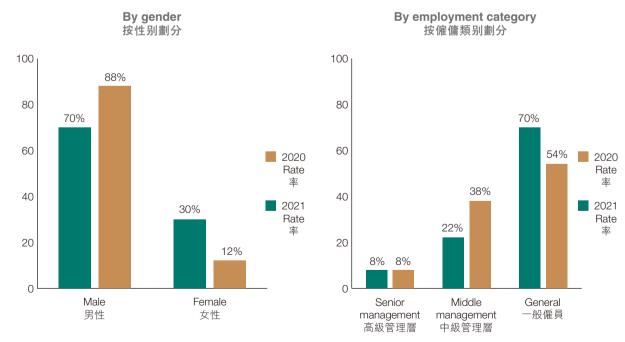


During the Reporting Period, the breakdown of trained employees by gender and employment category was as follows:

於報告期間,接受過培訓的僱員按性別、工種 劃分如下:

Composition of trained employees by category

按類別分列的接受培訓僱員的組成

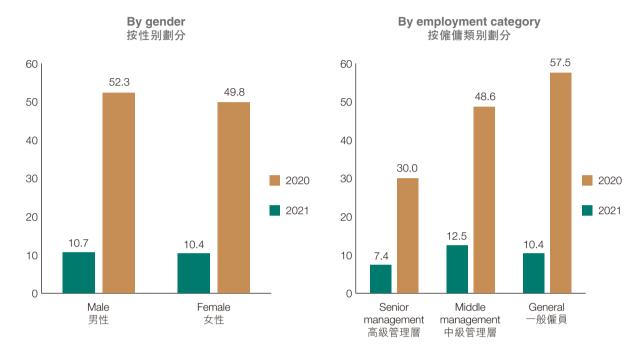


During the Reporting Period, the average training hours completed per employee by gender and employee category is as follows:

於報告期間,按性別和傭僱類別劃分的每位員 工的平均培訓時間如下:

平均培訓時間(小時/僱員)

Average training hours (hours/employee)



B4. LABOUR STANDARDS

The Group respects and upholds human rights of employees. According to the Group's "Corporate Social Responsibility Policy", the Group strictly prohibits the use of child labour and forced labour. Recruitment guideline clearly states that only person aged 18 or above is allowed to work in the Group. Our suppliers and contractors are expected to follow the same standard of labour practices when working with us. The Group strictly complies with the relevant laws and regulations regarding labour standards. During the Reporting Period, the Group was not aware of any cases related to child labour and forced labour.

B4. 勞工準則

本集團尊重及維護僱員人權。根據本集團的「企業社會責任政策」,本集團嚴禁使用童工及強制勞工。招聘指引明確規定,僅年滿18周歲或以上的人士可於本集團任職。我們的供應商及承包商與我們合作時須遵守相同的勞工準則。本集團嚴格遵守有關勞工準則的相關法律及法規。於報告期間,本集團概無知悉任何有關童工及強制勞工的情況。

B. SOCIAL ASPECTS

社會層面

OPERATING PRACTICES

B5. SUPPLY CHAIN MANAGEMENT

As a property developer, the Group collaborates with contractors for construction work services on our property development projects. We recognise both suppliers and contractors as valuable stakeholders in our business supply chain as their responsible business practices are crucial in contributing to our success on quality excellence and sound reputation. We are also fully aware of the potential environmental and social risks associated with our supply chain and are committed to mitigating such risks in collaboration with our suppliers and contractors. For example, the Group prefers choosing local suppliers and contractors whenever possible with environmental consideration in the supply chain management. This can strengthen the control of environmental risks related to supply chain.

The Group's "Tendering, Procurement Management Handbook" has been established to set up principles for selecting suppliers and monitoring suppliers' performance. We only invite suppliers who are committed to high quality, environmental, health and safety standards to join the tendering process. They are selected based on criteria including compliance, price, quality, stability of supply, etc. We aim to maintain a long-term and stable relationship with suppliers based on their performance in the annual assessment.

B6. PRODUCT RESPONSIBILITY

As a property developer, we place importance on quality standard of our property development projects for achieving sustainable growth of the Group. Our commitment to excellence is manifested by our detailed monitoring systems at each stage of property development projects, complemented by comprehensive customers feedback mechanism and data security system. The Group fully complies with the laws and regulations related to product responsibility. During the Reporting Period, no non-compliance was noted regarding product responsibility.

(i) Quality Control

To ensure product quality throughout the development process, the Group has established "Construction Quality Control Operation Guideline" to monitor the quality of construction work at each development stage of our property development projects from advance preparation work, construction stage to construction completion and acceptance.

We cooperate with experienced contractors with commitment to high quality, environmental, health and safety standards for the construction works. Only materials with strict quality assessment are selected.

Monthly monitoring report is conducted to ensure the construction work quality from our contractors, and to identify and address any potential defects. Upon the completion of our property projects, construction work and the property condition are checked and reviewed to ensure that properties are defect-free by relevant department and further approved by relevant government authorities before handover to our customers before acceptance.

營運常規

B5. 供應鏈管理

作為物業發展商,本集團就我們的物業發展項 目與承包商合作獲取建設工程服務。由於供應 商及承包商負責任的業務常規對我們取得卓越 質素及良好聲譽有重大貢獻,我們視彼等為 務供應鏈中的重要持份者。我們亦全面意識, 與我們供應鏈相關的潛在環境及社會風險, 與供應商及承包商合作,致力於降低該等則 險。例如,考慮到供應鏈管理中的環保因 本集團盡可能優先選擇當地供應商及承包商。 此舉可加強與供應鏈相關的環境風險控制。

本集團已制訂「招標、採購管理手冊」,以設立 供應商甄選原則及監督供應商表現。我們僅邀 請嚴守優質、環保、健康及安全標準的供應商 參加招標程序。彼等均按合規、價格、質素、 供應穩定性等標準進行甄選。我們旨在根據供 應商於年度評估中的表現,與其維持長期、穩 定的關係。

B6. 產品責任

作為物業發展商,我們極為重視物業發展項目的質量標準,以實現本集團的可持續增長。我們於物業發展項目各階段細緻的監控體系,連同全面的客戶反饋機制及數據安全系統,均表明了我們追求卓越的承諾。本集團完全遵守有關產品責任的法律及法規。於報告期間,概無知悉任何有關產品責任的不合規情況。

i) 質量控制

為保證整個發展過程的產品質量,本集 團已制訂「施工質量控制操作指引」,以 監控我們物業發展項目的各發展階段(自 前期籌備工作、施工階段至完工及驗收) 的建設工程質量。

我們與在建設工程方面有豐富經驗、嚴 守優質、環保、健康及安全標準的承包 商合作,僅選用經嚴格質量評估的材料。

我們進行每月監控報告,以保證承包商的建設工程質量,並識別及解決任何潛在缺陷。於物業項目完成後,相關部門於移交予客戶前進行驗收,對建設工程及物業狀況進行檢查及檢討,且由相關政府部門進行進一步審批,以確保物業零缺陷。

(ii) Customer Satisfaction Management and Complaint Handling

The Group believes that customers are the foundation and motivation of the Group's sustainable development and the stimulus of improvement. We value customers' feedback and has established "Customer Satisfaction Investigation Management Procedure" to carry out customer satisfaction surveys in order to understand the customers' opinions on our service quality, sales and after sale services. Comments from customers are inspected and a standardised complaint handling procedure has been implemented to address our customers' concerns effectively and efficiently.

(iii) Customer Information Protection and Privacy

The Group places emphasis on the security of customers' personal data. We have established "Customer Information File Management System" on collection, use and processing of customer data. Collected customer data is only accessible to authorised personnel and handled with care. Relevant training on law compliance and managing customer data is provided to employees to strengthen their awareness of customer information protection. During the Reporting Period, no severe laws violation in this aspect was found to have posed significant impact on the Group.

B7. ANTI-CORRUPTION

The Group operates with a high standard of integrity and ethics. Our commitment to preventing any forms of corruption is stipulated in the "Prohibition on Commercial Bribery Management Procedures". Employees who closely work with the Group's business partners are required to sign a commitment to strictly follow the anti-bribery guidelines in the commitment. In addition, we have adopted a fair and open tendering procedure with all tender documents kept in confidential. Tendering companies are required to declare any conflicts of interests.

The Group has established whistleblowing policy to provide employees with a confidential platform to raise concerns about any suspected cases of misconduct and malpractice through email and phone. All reported cases are promptly and thoroughly investigated by a department under audit committee.

Our customers, suppliers and contractors are expected to follow the same policy when cooperating with us. If any legal case regarding corrupt practices was brought against our business partners, we will terminate our cooperation with them immediately.

The Group strictly complies with relevant laws and regulations relating to anti-corruption. During the Reporting Period, no significant non-compliance and concluded cases in this aspect were noted.

(ii) 客戶滿意度管理及投訴處理

本集團認為,客戶乃本集團可持續發展 的根基及動力,亦為我們不斷提升的並 進因素。我們尤為重視客戶反饋,並 制訂「客戶滿意度調查,旨在了解客戶 進行客戶滿意度調查,旨在了解客戶就 我們的服務質素、銷售及售後服務的意 見。我們審視客戶意見,並已執行標 化的投訴處理程序,以迅速有效地解決 客戶關注的問題。

(iii) 客戶資料保護及隱私

本集團對客戶的個人資料安全給予重視。我們已就收集、使用及處理客戶資料文件管理系統」。收集 設立「客戶資料文件管理系統」。收集 的客戶資料僅供獲授權人員閱取並由其 小心處理。僱員獲提供有關守法及管理 客戶資料的相關培訓,以增強彼等保護 客戶資料的意識。於報告期間,該方面 概無發現任何重大法律違反情況而對本 集團造成重大影響。

B7. 反貪污

本集團在經營過程中保持高度的誠信及道德標準。如「禁止商業賄賂管理程序」所訂明,我們致力於防止任何形式的貪污行為。與本集團業務夥伴合作緊密的僱員均須簽署承諾書,嚴格遵守承諾書中的反賄賂指引。此外,我們已採納一套公平及公開的招標程序,且所有招標文件均會機密保存。招標公司須聲明任何權益衝突。我們已就反貪污開展培訓課程,以提高僱員意識。

本集團已制訂舉報政策,為僱員提供隱秘平台,可透過電郵或電話暗中提出對任何疑似不當及不法行為之關注。所有已呈報案件會由審核委員會轄下部門立即及深入調查。

與我們合作時,我們的客戶、供應商及承包商 須遵從相同政策。倘出現任何對我們業務夥伴 起訴貪污行為的法律案件,我們將即時終止與 彼等的合作。

本集團嚴格遵守有關反貪污的相關法律及規 例。於報告期間,該方面概無知悉任何重大不 合規情況及已完結案件。

B. SOCIAL ASPECTS

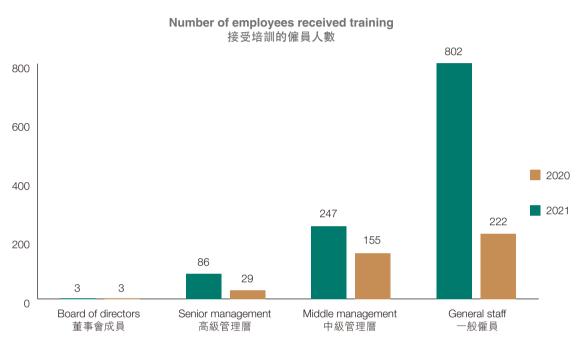
社會層面

We have conducted training courses on anti-corruption based on the Company's audit management system regularly to increase employees' awareness. During the Reporting Period, 99% (2020: 98%) of the employees received the anti-corruption training. The number of employees received anti-corruption training by employment category were as follows:

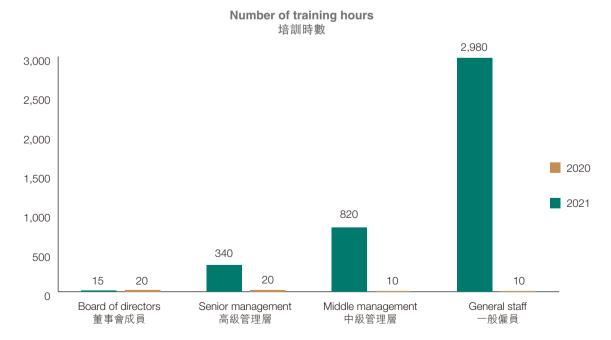
我們定期根據本公司的審計管理系統舉辦了反 貪污培訓課程,以提高員工的意識。於報告期 間,99%(2020:98%)的僱員接受了反貪污培 訓。接受過反貪污培訓的僱員人數(按僱傭類 別)如下:

Anti-corruption training

反貪污培訓



Total number employees received training for 2021 and 2020 are 1,138 and 409 respectively. 2021年和2020年接受培訓的僱員總數分別為1,138人和409人。



Total number of training hours for 2021 and 2020 are 4,155 hours and 60 hours respectively. 2021年和2020年的培訓總時數分別為4,155和60小時。

COMMUNITY

B8. COMMUNITY INVESTMENT

The Group is committed to supporting the community by incorporating social participation and contribution in our business development. We believe through community investment, socially responsible corporate culture and practices can be nurtured in the Group.

In 2021, the Group made donations to various organizations for supporting development of the educational industry in Guancheng Hui Nationality District, Zhengzhou City and Xuedian Town, Xinzheng City and flood fighting activity in Henan Province, the PRC. The amount of donations in RMB are below:

社區

B8. 社區投資

本集團將社會參與及貢獻納入我們的業務發展,盡力支援社區。我們相信透過社區投資,本集團可於社會上形成有責任的企業文化及實踐。

於2021年,本集團向中國河南省鄭州市管城回 族區和新鄭市薜店鎮教育產業發展、抗洪救災 活動等各類組織捐款。 人民幣捐款金額如下:

Donation 捐款



enefited Organization 受益機構

Education Bureau of Zhengzhou Guancheng Hui Nationality District (鄭州市管城回族區教育局)

> Donation Amount (RMB) 捐款款項(人民幣) **5,000,000**



enefited Organization 受益機構

Xinzheng City Xuedian Town New Social Class Association (新鄭市薛店鎮新的社會階層人士聯誼會)

> Donation Amount (RMB) 捐款款項(人民幣) **5,000**



Benefited Organization 受益機構

HuaXian Charity Federation (滑縣慈善總會)

Donation Amount (RMB) 捐款款項(人民幣) **5,000**









Staff participate in flood fighting activity 員工參與抗洪救災活動 In addition, the Group donated various types of materials and resources to the community to the people in need. In July 2021, there was heavy rainfall in Henan Province, the PRC due to serious flood, the Group donated emergency supplies to the business partners of our property projects, including instant noodles, mineral water, ham, bread and milk, etc. Besides, the Group dispatched employees to assist its project owners to fight against the floods in the community.

The Group will continue to participate in different social activities to support the community and charity development in future.

此外,本集團向社會各界捐贈各類物資和資源給有需要的人。2021年7月,中國河南省因暴雨導致水災,本集團向物業項目的業務夥伴捐贈了應急物資,包括方便麵、礦泉水、火腿、麵包和牛奶等。此外,本集團派出員工協助項目業主抗擊社區洪水。

本集團日後將繼續參與不同的社會公益活動,支持社區及慈善事業的發展。

ESG REPORTING GUIDANCE INDEX

ESG報告指引對照表

Key Performance Ind	ts, general disclosures and icators (KPIs) 披露及關鍵績效指標(KPIs)	Section 章節
A. Environmental 環境		
A1: Emissions 排放物		
General Disclosure 一般披露		"Emissions" 「排放物」
KPI A1.1 關鍵績效指標A1.1	The types of emissions and respective emissions data 排放物種類及相關排放資料	"Emissions – Air Pollutants Emission" 「排放物一空氣污染物排放」
KPI A1.2 關鍵績效指標A1.2	Greenhouse gas emissions in total and, where appropriate, intensity 溫室氣體總排放量(以噸計算)及(如適用)密度(如以每產量為單位、每 項設施計算)	"Emissions – GHG Emission" 「排放物一溫室氣體排放」
KPI A1.3 關鍵績效指標A1.3	Total hazardous waste produced and, where appropriate, intensity 所產生有害廢棄物總量(以噸計算)及(如適用)密度(如以每產量為單位、每項設施計算)	No hazardous waste was produced during the Reporting Period. 於報告期間沒有產生有害廢棄物
KPI A1.4 關鍵績效指標A1.4	Total non-hazardous waste produced and, where appropriate, intensity 所產生無害廢棄物總量(以噸計算)及(如適用)密度(如以每產量為單位、每項設施計算)	"Emissions – Waste Management" 「排放物-廢棄物管理」
KPI A1.5 關鍵績效指標A1.5	Description of measures to mitigate emissions and results achieved 描述減低排放量措施及所得成果	"Emissions – Air Pollutants Emission" "Emissions – GHG Emission" 「排放物一空氣污染物排放」 「排放物一溫室氣體排放」
KPI A1.6 關鍵績效指標A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved 描述處理有害及無害廢棄物的方法、減低產生量的措施及所得成果	"Emissions – Waste Management" 「排放物-廢棄物管理」
A2: Use of Resources	餐源使用	•
General Disclosure 一般披露		"Use of Resources" 「資源使用」
KPI A2.1 關鍵績效指標A2.1	Direct and/or indirect energy consumption by type in total and intensity 按類型劃分的直接及/ 或間接能源(如電、氣或油)總耗量(以千個千瓦時計算)及密度(如以每產量單位、每項設施計算)	"Use of Resources – Energy" 「資源使用一能源」
KPI A2.2 關鍵績效指標A2.2	Water consumption in total and intensity 總耗水量及密度(如以每產量單位、每項設施計算)	"Use of Resources – Water" 「資源使用一水」
KPI A2.3 關鍵績效指標A2.3	Description of energy use efficiency initiatives and results achieved 描述能源使用效益計劃及所得成果	"Use of Resources – Energy" 「資源使用一能源」
KPI A2.4 關鍵績效指標A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved 描述求取適用水源上可有任何問題,以及提升用水效益計劃及所得成果	"Use of Resources – Water" 「資源使用一水」
KPI A2.5 關鍵績效指標A2.5	Total packaging material used for finished products and, if applicable, with reference to per unit produced 製成品所用包裝材料的總量(以噸計算)及(如適用)每生產單位佔量	Not applicable to the Group's business 對集團業務不適用

Key Performance Ind	ts, general disclosures and licators (KPIs) 披露及關鍵績效指標(KPIs)	Section 章節
A3: The Environment a	nd Natural Resources 環境及天然資源	
General Disclosure 一般披露		"The Environment and Natural Resources" 「環境及天然資源」
KPI A3.1 關鍵績效指標A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them 描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動	"The Environment and Natural Resources" 「環境及天然資源」
A4: Climate Change 氣	 候變化	
General Disclosure 一般披露		"Climate Change" 「氣侯變化」
KPI A4.1 關鍵績效指標A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them 描述已影響和可能影響發行人的重大氣候相關問題,以及為管理這些問題而採取的行動	"Climate Change" 「氣侯變化」
B. Social 社會		i
Employment and Lab	oour Practices 僱傭及勞工常規	
B1: Employment 僱傭		
General Disclosure 一般披露		"Employment" 「僱傭」
KPI B1.1 關鍵績效指標B1.1	Total workforce by gender, employment type, age group and geographical region 按性別、僱傭類型、年齡組別及地區劃分的僱員總數	"Employment" 「僱傭」
KPI B1.2 關鍵績效指標B1.2	Employee turnover rate by gender, age group and geographical region 按性別、年齡組別及地區劃分的僱員流失比率	"Employment" 「僱傭」
B2: Health and safety	建康與安全	
General Disclosure 一般披露		"Health and Safety" 「健康與安全」
KPI B2.1 關鍵績效指標B2.1	Number and rate of work-related fatalities 因工作關係而死亡的人數及比率	_
KPI B2.2 關鍵績效指標B2.2	Lost days due to work injury 因工傷損失工作日數	_
KPI B2.3 關鍵績效指標B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored 描述所採納的職業健康與安全措施,以及相關執行及監察方法	"Health and Safety" 「健康與安全」

ESG REPORTING GUIDANCE INDEX

ESG報告指引對照表

Key Performance Indi	s, general disclosures and cators (KPIs) 披露及關鍵績效指標(KPIs)	Section 章節
B3: Development and T	raining 發展及培訓	
General Disclosure 一般披露		"Development and Training" 「發展及培訓」
KPI B3.1 關鍵績效指標B3.1	The percentage of employee trained and employee category 按性別及僱員類別(如高級管理層、中級管理層等)劃分的受訓僱員百分 比	"Development and Training" 「發展及培訓」
KPI B3.2 關鍵績效指標B3.2	The average training hours completed per employee by gender and employee category 按性別及僱員類別劃分,每名僱員完成受訓的平均時數	"Development and Training" 「發展及培訓」
B4: Labour Standards 勞	^勞 工準則	
General Disclosure 一般披露		"Labour Standards" 「勞工準則」
KPI B4.1 關鍵績效指標B4.1	Description of measures to review employment practices to avoid child and forced labour 描述檢討招聘慣例的措施以避免童工及強制勞工	_
KPI B4.2 關鍵績效指標B4.2	Description of steps taken to eliminate such practices when discovered 描述在發現違規情況時消除有關情況所採取的步驟	_
Operating Practices 着	·····································	
B5: Supply Chain Mana	gement 供應鏈管理	
General Disclosure 一般披露		"Supply Chain Management" 「供應鏈管理」
KPI B5.1 關鍵績效指標B5.1	Number of suppliers by geographical region 按地區劃分的供應商數目	_
KPI B5.2 關鍵績效指標B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored 描述有關聘用供應商的慣例,向其執行有關慣例的供應商數目、以及有關慣例的執行及監察方法	_
KPI B5.3 關鍵績效指標B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored 描述有關識別供應鏈每個環節的環境及社會風險的慣例,以及相關執行及監察方法	_
KPI B5.4 關鍵績效指標B5.4	Description of practices used to promote environmentally preferable products and services when selecting supplier, and how they are implemented and monitored 描述在揀選供應商時促使多用環保產品及服務的慣例,以及相關執行及監察方法	-

Key Performance Inc	cts, general disclosures and dicators (KPIs) 设披露及關鍵績效指標(KPIs)	Section 章節
B6: Product Responsi	bility 產品責任	
General Disclosure 一般披露		"Product Responsibility" 「產品責任」
KPI B6.1 關鍵績效指標B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons 已售或已運送產品總數中因安全與健康理由而須回收的百分比	_
KPI B6.2 關鍵績效指標B6.2	Number of products and service related complaints received and how they are dealt with 接獲關於產品及服務的投訴數目以及應對方法	"Product Responsibility - Customer Satisfaction Management and Complaint Handling" 「產品責任-客戶滿意度管理及投訴 處理」
KPI B6.3 關鍵績效指標B6.3	Description and practices relating to observing and protecting intellectual property rights 描述與維護及保障智慧財產權有關的慣例	-
KPI B6.4 關鍵績效指標B6.4	Description of quality assurance process and recall procedures 描述品質檢定過程及產品回收程序	"Product Responsibility – Quality Control" 「產品責任一質量控制」
KPI B6.5 關鍵績效指標B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored 描述消費者資料保障及私隱政策,以及相關執行及監察方法	"Product Responsibility – Customer Information Protection and Privacy" 「產品責任一(iii)客戶資料保護及隱 私」
B7: Anti-corruption 反		······
General Disclosure 一般披露		"Anti-corruption" 「反貪污」
KPI B7.1 關鍵績效指標B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the case 匯報期內發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果	No concluded legal case regarding corrupt practices was noted 沒有發現有關貪污行為的已審結的法律案件
KPI B7.2 關鍵績效指標B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored 描述防範措施及舉報程序,以及相關執行及監察方法	"Anti-corruption" 「反貪污」
KPI B7.3 關鍵績效指標B7.3	Description of anti-corruption training provided to directors and staff 描述向董事及員工提供的反貪污培訓	"Anti-corruption" 「反貪污」
Community 社區		***************************************
B8: Community Invest	ment 社區投資	
General Disclosure 一般披露		"Community Investment" 「社區投資」
KPI B8.1 關鍵績效指標B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport) 專注貢獻範疇(如教育、環境事宜、勞工需求、健康、文化、體育)	"Community Investment" 「社區投資」
KPI B8.2 關鍵績效指標B8.2	Resources contributed (e.g. money or time) to the focus area 在專注範疇所動用資源(如金錢或時間)	"Community Investment" 「社區投資」

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Cover: Zhengzhou Zensun Orchids Mansion